

TAP Workflow Automation

The Flexible, Intuitive, No-Code Solution
for Business Users and Administrators



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Forms and process automation software that's proven in practice.

TAP Workflow Automation is a flexible, no-code process automation solution that can be used across your entire enterprise. Help your departments to enjoy the automation they need without straining your IT resources, while enabling faster time-to-value and efficiency. In other words? Help them do more with less.

Companies rely on workflows in every department: HR, InfoSec, Procurement, Sales & Marketing, Finance, Operations, Compliance, Legal and more. Automating them might

seem like an IT nightmare, since the tech skill sets of business users may vary wildly.

But with TAP Workflow Automation's secure SaaS architecture and our Citizen Development approach? Non-technical employees can now easily automate processes to meet different business challenges and drive value. That's because TAP is quick to adopt and learn, with intuitively easy-to-use, no-code form and workflow design tools.

TAP Use Case Examples by Department

 Finance & Operations	 Legal	 Human Resources	 Product Operations	 Sales & Marketing	 Security
Procurement Card Application Request	Timekeeper Wizard	Onboarding	Technical Director Review	Deal Desks	Visitor NDA
Global card and accounts Requests	Power of Attorney	Education Reimbursement Programs	Code Reviews and Approvals	Field Portal and Partner Hub	Background checks
Software Approval	Partner Risk Assessments	Notification Manager Training	Open Source Certification	Government Sales Contracts	
Global Travel Approvals	NDA Portal	Voluntary Terminations	Application Requests	Export Compliance w/ Supply Chain	
	Legal Services Request Portal	COVID Trackers			

This is by no means an exhaustive list. Clients have implemented many other workflows in the different departments.



What are TAP's Benefits?



Immediate ROI: TAP provides immediate access to the entire set of tools needed for intuitive, drag-and-drop workflow automation and process transformation.



Lower Total Cost of Ownership: Reduce total costs thanks to no infrastructure requirements, predictable pricing, and the ability to embed risk and compliance best practices within processes.



Ease of Use: TAP is built for self-service: design and publish workflows for any process with no coding, IT or developer involvement necessary.



Centralization & Collaborate: Global access to centralized documents, workflow statuses, analytics with real-time collaboration.



Cross-functional Adaptability: One SaaS solution to be used for your processes across multiple functions and departments.



Flexibility & Scalability: Respond fast to changing needs with an agile methodology enabling iterative design and implementation.



Co-Innovation: Community of enterprises and industry peers that share solutions and questions to build stronger products together.



Customer Success: Dedicated account teams who understand your specific objectives and how TAP can fit your operations ecosystem.



Better Compliance: Track and monitor every transaction across all workflow, with a single-source of truth and audit trails.



Reporting & Analytics: Access reports in a variety of formats, providing visibility and transparency across your whole organization.



Security: SSO and user roles are managed with ease, and TAP was developed with top security experts and compliance managers to meet the toughest security standards.



Comprehensive Integration: Configure custom integrations or integrate smoothly with major software applications, including a robust set of advanced REST API, and eSign integrations.

TAP Testimonials



“It is changing the way we approach streamlining complex, distributed processes. We love it. TAP enables subject matter experts to redesign and streamline workflows for maximum efficiency and consistency. The forms designer is easy to use and chock full of feature options. The workflow designer allows a business analyst or other professional to design and build the workflow at the same time with a super simple drag-and-drop interface.

None of this requires coding or programming experience. In our experience, the best ideas come from the front line people who are actually doing the work, and TAP allows us to quickly design, share, revise and launch workflows in a collaborative manner that empowers those people to focus on possibilities rather than limitations. The TAP platform is the best technology investment we have made in years and we feel like we are just getting started.”

Justin Hectus, CIO, CISO at Keesal, Young & Logan, CIO at Keesal Propulsion Labs



“IT departments would do well to adopt TAP for a standardized, cost-effective approach to the many use cases for internal clients that can drive huge efficiencies through self-service options.”

Jeff Franke, Former Senior Director of Global Legal Operations at Yahoo



“All of this (TAP) has empowered the enterprise, because these are now self-service solutions; we’re training experts to be collaborators and leaders in extending these benefits to other departments. We’ve used it for very simple workflows, like NDAs, and we’ve used it for the most complex. We’ve used this during one of our last RIFs. We’ve also used it in different organizations including finance, sourcing, and sales.”

Connie Brenton, VP of Law, Technology and Operations at NetApp



“Mitratesh’s TAP workflow tool allows users unparalleled customization capabilities. TAP allows users to drag and drop functions into a flow mechanism to essentially code their own workflows. Not every legal department operates the same way, and Mitratesh understands that and enables its users to work the way they want.”

Ryan O’Leary Sr. Research Analyst, Legal Risk, and Compliance at IDC