Onna x Microsoft Teams

Overview

Accessing, collecting, and exporting data from Microsoft Teams and all of your other apps doesn't require juggling multiple eDiscovery solutions, spending thousands of dollars, and waiting weeks for results. Onna eDiscovery enables the rapid identification, defensible collection, preservation, and search of data from Microsoft and other popular cloud applications in one centralized platform.

KEY BENEFITS:

- Instantly find, access, and protect Microsoft Teams and other Microsoft data

- Consistently collect and search Microsoft and third-party application data in one place

- Mitigate accidental and malicious primary data loss or corruption

- Optimize self-service to reduce the burden on IT, with an intuitive interface and workflows

Microsoft Teams eDiscovery challenge

Unstructured data from communication and collaboration apps is notoriously difficult to manage. From one-to-one and group chats, to channel messages, emojis, reactions, and attachments, there's a lot of dynamic content in Teams. As data volumes continue to skyrocket, it's increasingly difficult to ensure that your Teams data is accessible, useful, and private. Microsoft's Core and Advanced eDiscovery solutions offer some eDiscovery capabilities; however, there are limitations and risks to be aware of:

Microsoft only - Microsoft is focused on its own application stack, yet 78% [1] of organizations also use other third-party tools that should be part of any eDiscovery plan. For example, 73% [2] of organizations use Zoom in conjunction with Teams.

Data spoliation - End users not on legal hold can tamper with or delete Teams and other data from Outlook.

Time and complexity - Teams data is stored in multiple locations, making search and discovery complex and time consuming for admins.

Defensibility - The inability to collect or search reactions, certain data types, and a 1,000-item preview display limit can reduce the accuracy of review and production of data.

Risk of data loss - With all production and held or archived data solely in its native platform, the risk of malicious data corruption or deletion escalates.

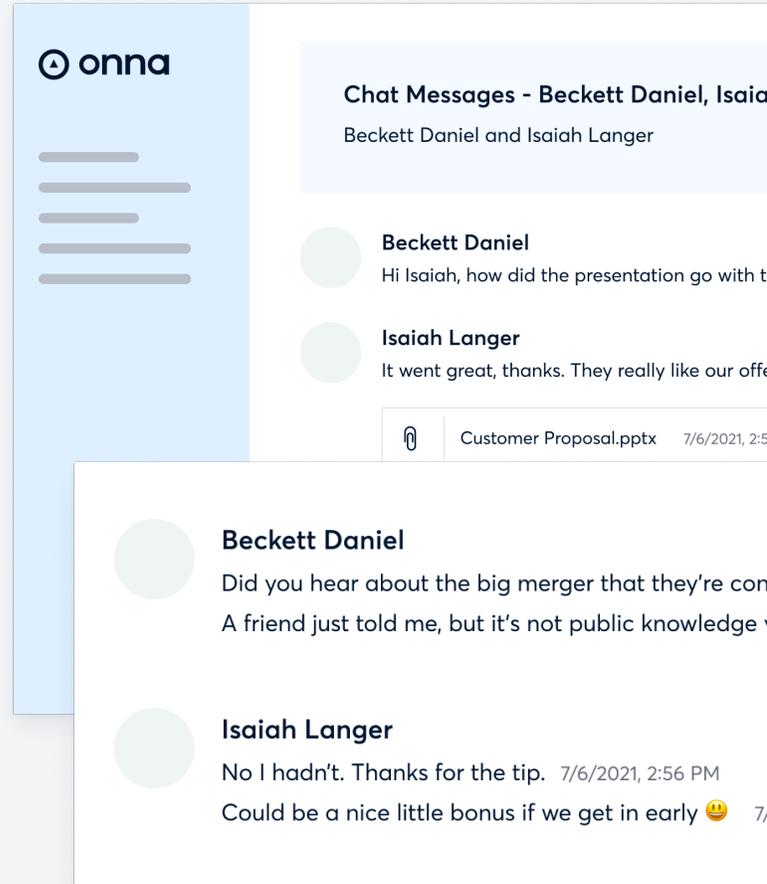[1] Okta Study - Why Microsoft customers are adding best-of-breed solutions

[2] Archiving and Data Protection with Microsoft Teams, Osterman Research, 2021

Onna eDiscovery for Microsoft Teams *

IT and legal teams rely on Onna to proactively and efficiently handle litigation and investigations in-house. With Onna, information is pinpointed faster by aggregating Teams and other Microsoft data, as well as third-party application data, organizing it intelligently using machine learning, enabling rapid search, and rendering results in contextual near-native format. With an intuitive self-service experience, Onna requires minimal training, reducing the load on IT teams, speeding up early case assessment, and driving down review costs.

*   Requires access to the Microsoft Teams export API

Chat Messages - Beckett Daniel, Isaia
Beckett Daniel and Isaiah Langer

Beckett Daniel
Hi Isaiah, how did the presentation go with t

Isaiah Langer
It went great, thanks. They really like our offe

📎   Customer Proposal.pptx   7/6/2021, 2:5

Beckett Daniel
Did you hear about the big merger that they're con
A friend just told me, but it's not public knowledge

Isaiah Langer
No I hadn't. Thanks for the tip.   7/6/2021, 2:56 PM
Could be a nice little bonus if we get in early 😃   7/

Onna core capabilities for Teams:

- Select users from a list or import users from a CSV

- Collect Chat Messages (1:1 and Group) from those user accounts (past and future)

- Collect custodian data of users who are part of but do not participate in a chat

- Perform case-specific collections and auto sync Teams data

CONTENT COLLECTED:

- ✔ Messages and reactions (emojis) in channels, one-on-one chats, and group chats

- ✔ Team, channel, and chat metadata, such as IDs, names, topics, and members (incl. inactive)

- ✔ Gifs and images

- ✔ Attachments and their metadata