


LIASING WITH CLIENTS IN REAL-TIME WITH DAZYCHAIN

Sylvia Cornelius,
Thomson Geer



THOMSON GEER
LAWYERS



A commercial law firm receives instructions, navigates routine matters and liaises directly with clients via Dazychain, enabling their team to commence work on behalf of the client immediately and communicate in real time as the matter proceeds.

Thomson Geer are one of the largest independent Australian commercial law firms, with offices in Melbourne, Sydney, Brisbane and Adelaide. Thomson Geer employs over 550 people nationally, including 108 Partners.

Sylvia Cornelius, Legal Secretary at Thomson Geer, has been using Dazychain for three years, with visibility over mortgage possession, including receiving instructions, statements of claims, summons, affidavits of service and other incidental matters.

Keys to success: Dazychain

The team at Thomson Geer use Dazychain to liaise with clients in real-time, using commenting on individual projects. The team complete and upload copies of letters, court documents, invoices and other documentation to clients through Dazychain, and in turn, receive new instructions with all the information required to commence work immediately.

The intuitive functionality of Dazychain has made it an asset to both the team at Thomson Geer and their clients at the Bendigo and Adelaide Bank, who communicate with the team through the platform.

Sylvia Cornelius notes that:

Dazychain is well set out and organised, so clients can easily enter information for lawyers to access and ensures tasks are done promptly. “It is very easy and straightforward to use. The auto-save option is very useful. The overall appearance is organised and makes it easy to access information.

**INTERVIEW
WITH SYLVIA
CORNELIUS:**

**WORKING MORE
EFFICIENTLY
WITH
DAZYCHAIN**



How long has Thomson Geer been using Dazychain?

Thomson Geer has been using Dazychain for the past three years.

What types of legal work are you doing on Dazychain?

Our Adelaide team mainly works on mortgage possession which includes receiving instructions for issuing notice of default, preparing and filing statement of claim, summons, affidavits of service and other incidental matters.

How do you collaborate with your clients on Dazychain?

In the preliminary stages of our mortgage possession work, we liaise directly with our clients via the comments on each project on Dazychain. We also provide copies of letters, court documents, invoices and other documents to our clients through Dazychain.

When we receive new instructions, most of the relevant matter details have already been uploaded to Dazychain which enables us to begin working immediately.

How often do you use Dazychain?

I use it monthly to upload invoices but our team maybe once or twice a week. The Sydney team use it regularly during the week.

What are the benefits you have experienced?

It is very easy and straightforward to use. The auto-save option is very useful. The overall appearance is organised and makes it easy to access information.

Why do your clients find this type of system useful?

Yes. It is well set out and organised so clients can easily enter information and for lawyers to access that information and ensures tasks are done promptly.